



Product Point Assignments

Product	Points
Authorware 7 - License	9
Authorware 7 - Upgrade	1
Captivate - License	2
Captivate - Subscription	1
Captivate - License with Subscription	3
Captivate - Upgrade with Subscription	3
ColdFusion MX Enterprise - License	10
ColdFusion MX Enterprise - Subscription	4
ColdFusion MX Enterprise - License with Subscription	14
ColdFusion MX Enterprise - Upgrade	4
ColdFusion MX Enterprise - Upgrade with Subscription	8
ColdFusion MX 7 Enterprise - License	12
ColdFusion MX 7 Enterprise - Subscription	4
ColdFusion MX 7 Enterprise - License with Subscription	17
ColdFusion MX 7 Enterprise - Upgrade from 7 STD	9
ColdFusion MX 7 Enterprise - Upgrade from 7 STD with Subscription	14
ColdFusion MX 7 Enterprise - Upgrade from 6x ENT	6
ColdFusion MX 7 Enterprise - Upgrade from 6x STD	11
ColdFusion MX 7 Enterprise - Upgrade from 6x ENT with Subscription	11
ColdFusion MX 7 Enterprise - Upgrade from 6x STD with Subscription	15
ColdFusion MX Standard - License	3
ColdFusion MX Standard - Subscription	1
ColdFusion MX Standard - License with Subscription	4
ColdFusion MX Standard - Upgrade	1
ColdFusion MX Standard - Upgrade with Subscription	2
ColdFusion MX 7 Standard - License	3
ColdFusion MX 7 Standard - Subscription	1
ColdFusion MX 7 Standard - License with Subscription	4
ColdFusion MX 7 Standard - Upgrade from 6x STD	1
ColdFusion MX 7 Standard - Upgrade from 6x STD with Subscription	3
Contribute 3.0 - License	2
Contribute 3.0 - Subscription	1
Contribute 3.0 - License with Subscription	2
Contribute 3.0 - Upgrade	1
Contribute 3.0 - Upgrade with Subscription	2
Director MX 2004 - License	5
Director MX 2004 - Subscription	1
Director MX 2004 - License with Subscription	6
Director MX 2004 - Upgrade	1
Director MX 2004 - Upgrade with Subscription	2
Dreamweaver MX 2004 - License	2
Dreamweaver MX 2004 - Subscription	1
Dreamweaver MX 2004 - License with Subscription	3
Dreamweaver MX 2004 - Upgrade	1
Dreamweaver MX 2004 - Upgrade with Subscription	2
eLearning Suite 7.7 - License	12
Fireworks MX 2004 - License	2
Fireworks MX 2004 - Subscription	1
Fireworks MX 2004 - License with Subscription	3
Fireworks MX 2004 - Upgrade	1
Fireworks MX 2004 - Upgrade with Subscription	2
Flash MX 2004 - License	2
Flash MX 2004 - Subscription	1
Flash MX 2004 - License with Subscription	3
Flash MX 2004 - Upgrade	1
Flash MX 2004 - Upgrade with Subscription	2
Flash Comm Server MX 1.5 Personal - License	2
Flash Comm Server MX 1.5 Professional - License	10
Flash Comm Server MX 1.5 Professional - Subscription	4
Flash Comm Server MX 1.5 Professional - License with Subscription	14
FlashPaper 2 - License	1
FlashPaper 2 - License with Subscription	2
FlashPaper 2 - Subscription	1
Flash MX Professional 2004 - License	2
Flash MX Professional 2004 - Subscription	1
Flash MX Professional 2004 - License with Subscription	3
Flash MX Professional 2004 - Upgrade	1
Flash MX Professional 2004 - Upgrade with Subscription	2
Flash Remoting - License	3
Flash Remoting - Subscription	1
Flash Remoting - License with Subscription	4
Flex 1.5 with 12 month Maintenance	25
Fontographer - License	2
Fontographer - Upgrade	0
FreeHand MX - License	2
FreeHand MX - Subscription	1
FreeHand MX - License with Subscription	3

Homesite 5.5 - License	1
Homesite 5.5 - Upgrade	0
Jrun 4.0 - License	2
Jrun 4.0 - Subscription	1
Jrun 4.0 - License with Subscription	3
Jrun 4.0 - Upgrade	1
RoboDemo 5 - License	2
RoboDemo 5 - Upgrade	1
RoboEngine 4.0 - License	4
RoboEngine 4.0 - Upgrade	2
RoboEngine 4.0 for NET - License	4
RoboEngine 4.0 for NET - Upgrade	2
RoboHelp Office X5 - License	4
RoboHelp Office X5 - Upgrade	2
RoboHelp Office Professional X5 - License	8
RoboHelp Office Professional X5 - Upgrade	4
RoboHelp Office Professional for .Net X5 - License	8
RoboHelp Office Professional for .Net X5 - Upgrade	4
RoboInfo 5 - License	3
RoboInfo 5 - Upgrade	2
RoboInfo Professional 5 - License	7
RoboInfo Professional 5 - Upgrade	3
Studio MX 2004 - License	4
Studio MX 2004 - Subscription	2
Studio MX 2004 - License with Subscription	6
Studio MX 2004 - Upgrade	2
Studio MX 2004 - Upgrade with Subscription	4
Studio MX 2004 with Flash MX Professional 2004 - License	4
Studio MX 2004 with Flash MX Professional 2004 - Subscription	2
Studio MX 2004 with Flash MX Professional 2004 - License with Subscription	6
Studio MX 2004 with Flash MX Professional 2004 - Upgrade	2
Studio MX 2004 with Flash MX Professional 2004 - Upgrade with Subscription	4
Web Publishing System - License	1
Web Publishing System - Upgrade from Contribute	1

Product Support Point Assignments	Additional Services	Points		
		Bronze	Silver	Gold
Annual Weekend Server DownSupport Add -On	20			
Captivate - Technical Support			3	5
ColdFusion MX - Technical Support	-	-	20	25
ColdFusion MX/Jrun - Technical Support Combo - 12 Month	-	-	22	40
ColdFusion MX/Jrun - Technical Support Combo - 24 Month			37	68
Contribute 3/Flash Paper 2 Product Support	-	-	3	5
Enterprise Flash Player Deployment - Gold	-	-	-	25
Flash Communication Server MX - Technical Support			20	25
Flash Communication Server MX- Product Support Upgrade to SR PSE - Base	10			
Flash Remoting - Technical Support	-	-	20	25
Flex 1.5 Product Support 12 Month			20	25
Flex 1.5 Product Support 24 Month			40	48
Jrun Server - Technical Support			20	25
Macromedia Complete Product/MX Technical Support		5	22	50
Server Additional Contact Product Support	5	-	-	-
Macromedia TOOLS 20 Incident Product Support		5	-	-